



WASHOE COUNTY

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CM JS
Finance DN
DA ^{KM}
Risk Mgt. DE
HR N/A
Other NA

STAFF REPORT

BOARD MEETING DATE: June 23, 2015

DATE: May 27, 2015
TO: Board of County Commissioners
FROM: Lt. Pete Petzing, Administration Division
ppetzing@washoecounty.us 789-5415

THROUGH: Chuck Allen, Sheriff ^{CA 3/17}

SUBJECT: Recommendation to approve the payment from the Enhanced 911 Fund for the purchase of four (4) Harris Daily Wells Symphony Dispatch Radio Consoles in the amount of [\$161,297.40, no County match required] for use by the Washoe County Communications Center and if approved, authorize the Comptroller's Office to make the necessary budget adjustments. (All Commission Districts.)

SUMMARY

The current radio consoles in use by Washoe County Sheriff's Office Public Safety Answering Point (PSAP) Communications Center have reached end of life cycle. Replacement parts are becoming more difficult or impossible to obtain. Repairs may not be possible should a console break.

The current consoles are incapable of encrypting radio transmissions in order to meet national standards of privacy. Currently, Washoe County Sheriff's deputies transmit an individual's personal information (i.e. name, date of birth, and social security number) over an open channel. The Harris Daily Wells Symphony Dispatch Radio Consoles are encryption enabled which will allow encrypted communications between the Communications Center and the deputy, thus protecting the citizen's private information.

Washoe County Strategic Objective supported by this item: Safe, secure and healthy communities.

PREVIOUS ACTION

None.

BACKGROUND

In June 2014, the Washoe County Sheriff's Office Public Safety Answering Point (PSAP) received approval to purchase two Harris Daily Wells Symphony Dispatch Radio Consoles for two work stations, which were purchased in September 2014. The four

AGENDA ITEM # 17

remaining consoles have reached the end of life cycle and need to be replaced for enhanced redundancy in the Center. Replacement parts are becoming more difficult or impossible to obtain. Should a console break, repairs may not be possible. The current consoles do not have the encryption capability necessary to meet national standards for privacy. Replacing these four outdated consoles would ensure continuous operations of the Washoe County Sheriff's Office Public Safety Answering Point (PSAP) Communications Center who receive calls on the 911 telephone system and relay information to responding emergency resources.

On May 7, 2015, the E911 Advisory Board recommended the purchase of four Harris Daily Wells Symphony Dispatch Radio Consoles, and approved spending \$161,297.40 from the Enhanced 911 Fund to purchase them for the Washoe County Sheriff's Office Public Safety Answering Point (PSAP) Communications Center.

FISCAL IMPACT

There is no direct fiscal impact to the County for the purchase of this equipment. The Enhanced 911 Fund is a special revenue fund which receives its revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. The E911 Committee approved spending \$161,297.40 from this fund to purchase four Harris Daily Wells Symphony Dispatch Radio Consoles for the Washoe County Sheriff's Office Public Safety Answering Point (PSAP) Communications Center. Please charge Cost Center C800801 Enhanced 911 – GL Equipment Capital 781004 for this item.

RECOMMENDATION

It is recommended that the Washoe County Board of County Commissioners approve the payment from the Enhanced 911 Fund for the purchase of four (4) Harris Daily Wells Symphony Dispatch Radio Consoles in the amount of [\$161,297.40, no County match required] for use by the Washoe County Communications Center and if approved, authorize the Comptroller's Office to make the necessary budget adjustments.

POSSIBLE MOTION

Should the Committee agree with the recommendation, a possible motion would be to: Move to approve the payment from the Enhanced 911 Fund for the purchase of four (4) Harris Daily Wells Symphony Dispatch Radio Consoles in the amount of [\$161,297.40, no County match required] for use by the Washoe County Communications Center and if approved, authorize the Comptroller's Office to make the necessary budget adjustments.

911 Emergency Response Advisory Committee – DRAFT Minutes
May 7, 2015 Page 3 of 7

6. **RADIO CONSOLE PURCHASE FOR WASHOE COUNTY DISPATCH** [For possible action] – *A review, discussion and possible action to approve, deny or otherwise modify a request to fund five (5) Symphony Consoles for the Washoe PSAP (Public Safety Answering Point) at a cost not to exceed \$225,000.00.*

Clay Griffin – Washoe County PSAP (Public Safety Answering Point), noted that the cost had been reduced from \$225,000.00 to \$161,297.40 for a total of four (4) stations.

Responding to Member Kenneston's inquiry about whether the Reno and Sparks PSAP's (Public Safety Answering Point) would be seeking similar funding for console upgrades, Suzy Rogers – Reno ECOMM, commented that all three (3) PSAP's would be upgraded and that the City of Reno had already purchased nine (9) dispatch consoles, which is waiting for installation and programming. Ms. Rogers noted that the City of Reno may submit a request for reimbursement for the terminals.

Member Wiley noted that the City of Sparks would also submit a request for reimbursement.

Hearing no other public comments, Chair Maples asked for Board discussion or a motion.

Member Meyer pointed out that the equipment is a critical component for incoming 911 calls to dispatch first responders (police and fire) and is part of the equipment that may be purchased using Enhanced 911 Surcharge funds.

It was moved by Member Wiley, seconded by Member Kenneston, recommend that the Board of County Commissioners approve the funding of four (4) Symphony Consoles for the Washoe PSAP (Public Safety Answering Point) for four (4) Harris Dailey Wells Symphony Consoles at a cost not to exceed \$161,297.40. The motion carried: Members Kenneston, Larson, Meyer, Wiley and Chair Maples assenting; and Members Brown and Johnson absent.